



Re: Mandatory Water Meter Replacement Project

Dear Homeowner or Resident,

The Village of Plandome has contracted with Saks Metering to conduct a village-wide water meter upgrade project. Authorized installers from Saks Metering will be working in the community, with photo identification, car signs, and company uniforms to perform this important project. Typically, the upgrade of your water meter should take no more than an hour to complete. You may experience a temporary water disruption. Most water meters are located inside the cellar of a home. The technician will require access to this area in order to perform the work. In some cases, your water meter may be located in an outdoor pit (on your lawn).

This upgrade is mandatory. All residents must have this work completed by June 1st, 2017.

Please make an appointment with Saks Metering. There are three ways you can accomplish this:

- 1- You may visit their website at www.SaksMetering.com and click on "Make an Appointment"
- 2- You may email Saks Metering at upgrade@saksmetering.com
- 3- You may call their office at 516-453-2922 and set your appointment over the phone

Saks Metering will make every effort to accommodate your schedule, and will expeditiously complete your meter upgrade.

Should you have any questions or concerns regarding this project, don't hesitate to contact the Village at 516-627-1748, or Saks Metering at the provided contacts above, at any time. We also urge you to visit the Saks Metering website at www.SaksMetering.com to view a FAQ video that can provide answers to many questions you may have.

We thank you in advance for your cooperation and apologize for any inconvenience.