



**Board of Commissioners**

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January 26, 2015

MARIA P. CRIVELLO  
5 NORTH DR  
GREAT NECK, NY 11023-2408

**NOTICE**

To Whom It May Concern:

The Manhasset-Lakeville Water District has contracted with the SAKS Metering Company to conduct an area-wide water meter upgrade project. SAKS technicians will be in your neighborhood for next several weeks conducting the upgrades. New radio transmitters will be installed on all customer meters within the District which will allow the meters to be read remotely.

Existing meters are typically located in pits near the front of the property, or within basements. The existing meters are already radio capable and can be easily upgraded to the new system. In most instances the SAKS technicians will use existing wires to connect the new radios without having to enter the premises.

If required, older meters will be replaced free of charge. SAKS will be contacting these customers to schedule appointments. If those attempts are unsuccessful, SAKS will be knocking on doors for access. All installers will have identification and uniforms.

Water service will not be interrupted during the radio upgrade installation. If a new meter installation is required, there will be a brief service interruption.

Should you have any questions or concerns regarding this project, please do not hesitate to contact the District at (516) 466-4416 or SAKS Metering at (516) 453-2922. Please see the enclosed project description for more information. We thank you in advance for your cooperation and apologize for any inconvenience.

Very truly yours,

The Manhasset-Lakeville Water District

Acct Number: 20-1077-00  
Service Address: 5 NORTH DR

*Providing safe and reliable drinking water to the community since 1911*

# MANHASSET-LAKEVILLE WATER DISTRICT

## BOARD OF WATER COMMISSIONERS

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PAUL J. SCHRADER, P.E.  
SUPERINTENDENT

CHARLES G. STEPANEK  
DISTRICT MANAGER

## AUTOMATED METER INFRASTRUCTURE PROGRAM

The Manhasset-Lakeville Water District will be switching to an automated meter reading system, AMI, over the next several years. Existing touch pad meters will be retrofit with radios capable of transmitting meter readings to a base station and ultimately to our main office. Older meters will need to be replaced in their entirety. Ultimately the program will increase our efficiency and eliminate the need to enter onto your property for meter reading. The program is set to begin this year and run through 2017. By the end of 2017, each of approximately 10,500 water meters in our District will be radio capable.

### SAFETY

The radios transmit at a radio frequency, RF, strength similar to other household devices such as radios, TV's, and garage doors openers. The exposure to RF from the meter radios is more than *250 times less* than that of a cell phone and the actual transmissions take less than one second per day.

### INSTALLATION

The District has contracted out the installation work. All installers will have completed training and background checks and will have identification, wear identifiable uniforms, and drive marked vehicles. Customers will be notified when we are in your area. Access to homes is typically not required. Access will only be required if an older meter located within a basement needs to be replaced. There is no charge to the customer.