



CITY OF CORTLAND
25 Court Street
Cortland NY 13045

Property Location:

RE: Mandatory Water Meter Replacement Project

Dear Customer,

The City of Cortland has contracted with Saks Metering to conduct an area-wide water meter upgrade project at no cost to the homeowner. Authorized installers from Saks Metering will be working in the community, with photo identification, car signs, and company uniforms to perform this important project. Typically the upgrade of your meter should take no more than an hour to complete. You may experience a temporary water disruption. This water meter upgrade is mandatory and will allow the City of Cortland to improve its meter reading and billing process. Residents are urged to have the upgrade completed within the next 30 days.

Please make an appointment with Saks Metering in one of the following ways:

- 1-You may visit their website at www.SaksMetering.com and click onto "Make an Appointment".
- 2-You may email Saks Metering at info@saksmetering.com
- 3-You may call their office at 315-889-6089

Saks Metering looks forward to working with you to accommodate your schedule by offering appointments from 8am-12pm, 12pm-4pm and 4pm-7pm Monday thru Saturday. We thank you in advance for your cooperation and should you have any questions regarding this project please call the Cortland Water Department at 607-753-3061.

Sincerely,

Cortland Water Department