

City of Peekskill

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www.cityofpeekskill.com



Frank Catalina, Mayor

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Andre Rainey, Councilman

Water & Sewer Department

IMPORTANT NOTICE TO RESIDENTS & PROPERTY OWNERS REGARDING A METER READING SYSTEM UPGRADE ON YOUR PROPERTY

In a continuing effort to improve our service, the City of Peekskill is pleased to announce that we will be installing a new water meter reading system in your home or business. This new system utilizes a fully automated technology that will enable us to record an actual meter reading of your water usage remotely; thereby eliminating the practice of billing based on estimated usage or the need to have your water meter read manually. This new system can track significant fluctuations in your water consumption, even a leaking toilet; and in such situations you will be notified before large amounts of water are wasted and you receive a costly bill.

Starting the first week in November, we plan to begin implementing this throughout the City, and expect to complete the project within several months. **This program is mandatory for all customers.**

The City has contracted with SAKS Metering Inc. to install the new water meters. Starting the first week in November and continuing throughout the entire project, SAKS will be sending notifications to set up an appointment to gain access inside your property. The appointment takes less than one hour and will be scheduled at your convenience. Water service may be interrupted during this installation.

To gain a further understanding of our water meter replacement project, we have included answers to frequently asked questions on the back of this letter. In addition, you can go to the following websites, www.cityofpeekskill.com or www.saksmetering.com or telephone us at (914) 734-4150.

Thank you in advance for your cooperation and assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read 'D. Rambo', is written over the printed name.

David Rambo
Water & Sewer Superintendent

Frequently Asked Questions

Automated Meter Reading Program

Am I required to have this installed in my property? YES. All property owners within The City of Peekskill must participate.

What is being done? An automated water meter reading system will be installed in every home and business in Peekskill over the next several months. Using technology similar to that used by other utilities, this system will remotely transmit a signal enabling the Peekskill Water Department to read the water meter at regular intervals.

Why is this project being done? The Peekskill Water Department is constantly looking for ways to improve service to our customers. This system will advance this goal by:

- Eliminating estimated billing, ensure accurate readings and improve the City's response time;
- Increasing the City's efforts to conserve water;
- Reducing the need for City field personnel to gain access to resident's homes;

What is the cost to the consumer? For installations of meters sized up to 1 Inch, there will be **no cost** to the customer. For meters larger than 1 Inch, the property owner will be charged for the purchase cost of the meter as stipulated in the City Code Chapter 560-7 (A).

For property owners with a meter larger than 1 Inch:

The Code of the City of Peekskill, Section 560-7 (A) stipulates: "Meters larger than one inch shall be supplied by the City in a setting provided by the owner. The owner shall be charged for the purchase cost of the meter." If your property has a meter that is 1½" or 2", the cost could be as much as \$1,600. If your property has a meter that is 3" or 4", the cost could be as much as \$3,500. If your property has a meter that is 6" or 8", the cost could be as much as \$4,800. Final costs will be determined by the size and type of meter installed.

Who will be installing this system? The City of Peekskill has contracted with SAKS Metering to implement the automated meter reading system in Peekskill. Installers will carry appropriate photo identification.

Will water service be disrupted? Your water service will be disrupted only if your water meter needs to be replaced.

Do I have to be home during installation? If an inside installation is required an individual over the age of 18 must be present. The property owner may designate another adult to be present during installation.

What provisions are being made for owners of multi-unit dwellings? If you are a landlord or property manager who owns or operates multiple unit dwellings, you must be present during installation or you may designate an individual over the age of 18 to be present. Advance notice will be provided to property owners for tenant notification.

Will a meter reader need to access my property after it is installed? No, however, City staff may require access to your home for maintenance or to investigate an issue or to adjust the meter.

Who will contact me? SAKS Metering will contact you directly by mail to schedule an appointment for installation or you can contact SAKS Metering directly.

How can I get more information? An informative FAQ video can be found at SaksMetering.com. Additionally, a Water Department Email has been established to allow residents and property owners to contact us directly with questions about the program. You can email your questions to: info@cityofpeekskill.com. Information will also be available by visiting our website at: www.cityofpeekskill.com.

Can I make an appointment? YES. There are three ways that you can make an appointment by contacting Saks Metering directly:

Call: (914) 502-3333

Email: upgrade@saksmetering.com

Website: SaksMetering.com click on **Make an Appointment**

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